

TERMS AND CONDITIONS

Effective: July 4, 2025

1. INTRODUCTION

These Terms and Conditions (hereinafter referred to as "T&C") set forth the terms of use for the electronic commercial services provided by M3projekts Management Korlátolt Felelősségű Társaság (registered office: 5900 Orosháza, Nádor utca 17., company registration number: 04 09 016395, tax number: 24218012204, hereinafter referred to as "Service Provider") via the website <https://m3projekts.com> ("Webshop").

This document is not registered and is concluded exclusively in electronic form. It does not qualify as a written contract and is not based on a code of conduct.

2. SERVICE PROVIDER DETAILS

Name: M3projekts Management Kft.

Registered office: 5900 Orosháza, Nádor utca 17.

Mailing address: same as the registered office

Company registration number: 04 09 016395

Tax number: 24218012204

Representative: Attila Csontos

Email: letsbuild@m3projekts.com

Phone: +36 20 411 2127

Hosting provider: Sybell Informatika Kft. (registered office: 1138 Budapest, Tomori utca 34. 2nd floor, company registration number: 01 09 293034, tax number: 25859502242)

3. USE OF THE WEBSITE

The services of the Webshop may be used by any adult natural person or legal entity with full legal capacity, provided they accept these T&C and provide the necessary information for the order.

Acceptance of the T&C is a prerequisite for placing an order. The Webshop is available in both Hungarian and English. The language of the contract is Hungarian.

Customers must provide accurate information. The Service Provider is not responsible for damages resulting from incorrect or incomplete data.

4. ORDER PROCESS

After selecting the product, the Customer initiates the order by clicking the "Add to Cart" button. Purchase is possible without registration.

During the checkout process, the Customer must provide billing and shipping details and select the payment method. Before finalizing the order, the Customer can review and modify the entered data.

After submitting the order, an automatic confirmation email is sent with the order details. The contract is concluded upon receipt of this confirmation.

5. PRODUCTS, PRICES, PAYMENT TERMS

Product prices listed in the Webshop are available in Hungarian Forint (HUF), Euro (EUR), and US Dollar (USD), and include VAT where applicable by law.

The Customer can choose the currency in which the prices are displayed during the order

process. Payment is made in the selected currency, and the corresponding amount is credited to the Service Provider's bank account.

The Service Provider reserves the right to change prices without prior notice. The applicable price is the one valid at the time of the order.

Payment methods:

- Online card payment via Stripe
- Direct bank transfer (BACS): after confirmation, the Customer receives the transfer details by email. Shipment follows receipt of payment.

The Service Provider reserves the right to require advance payment in certain cases.

6. DELIVERY TERMS

Ordered products are delivered to the address provided by the Customer. The Service Provider uses the following courier services:

- MPL (Magyar Posta Logisztika)
- FedEx (real-time rate calculation via API)

Shipping costs vary depending on the order amount, shipping address, and selected delivery method. Final delivery costs are displayed before payment.

By accepting these T&C, the Customer expressly undertakes to bear and pay any customs duties, import VAT, taxes, fees, or other charges that may arise in connection with the delivery.

The Service Provider is not responsible for delays caused by the courier service.

7. RIGHT OF WITHDRAWAL

Consumers are entitled to withdraw from the contract without justification within 14 days from the date of receipt of the product, pursuant to Government Decree 45/2014 (II. 26.).

The intention to withdraw must be communicated in writing to letsbuild@m3projekts.com. The Customer must return the product at their own expense to the Service Provider's registered office.

Upon receipt of the returned product, the Service Provider will refund the purchase price within 14 days. The refund is made using the same payment method used by the Customer, unless otherwise agreed.

The right of withdrawal cannot be exercised in the following cases:

- for products made to the Customer's specifications or clearly personalized,
- for sealed products which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery,
- if the product has been inseparably mixed with other items after delivery.

8. WARRANTY, PRODUCT WARRANTY, GUARANTEE

Under the Hungarian Civil Code (Act V of 2013), the Customer is entitled to a two-year implied warranty from the date of delivery. The Customer may request:

- repair or replacement of the defective product,
- if not possible, a proportionate price reduction,
- or may withdraw from the contract.

The Customer must report the defect within two months of its discovery.

In the case of product warranty, the manufacturer or distributor is liable for defects. The Customer may request repair or replacement, but the defect must be proven by the Customer.

If a statutory or voluntary guarantee applies to the product, its terms are set out in the warranty document included with the product.

9. COMPLAINT HANDLING

Complaints may be submitted via:

Email: letsbuild@m3projekts.com

Phone: +36 20 411 2127

The Service Provider records complaints in writing and responds within 30 days. The response includes the result of the investigation and any applicable measures.

If the Customer does not agree with the response, they may contact the competent conciliation board for their place of residence. Contact information for conciliation boards is available at <https://bekeltetes.hu>.

10. LIMITATION OF LIABILITY

The Service Provider shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to loss of profit, revenue, or data resulting from the use or inability to use the Webshop.

The Service Provider disclaims liability for technical issues caused by third parties, internet disruptions, or unavailability of the Webshop.

11. COPYRIGHT

All content of the Webshop – especially texts, images, graphics, logos, product data sheets, and structures – is protected by copyright and is the intellectual property of M3projekts Management Kft.

Any reproduction, distribution, transmission, or modification of the content in any form is only permitted with the prior written consent of the Service Provider.

12. MISCELLANEOUS

The Service Provider may unilaterally amend these T&C. The currently effective version is always available on the Webshop. Amendments are published on the Webshop at least 15 days before they take effect.

If any provision of these T&C becomes invalid or unenforceable, the remaining provisions shall remain in full force and effect.

In matters not regulated in these T&C, Hungarian law shall apply, especially the Civil Code (Act V of 2013), the Act CVIII of 2001 on Electronic Commerce, and Government Decree 45/2014 (II. 26.).

This T&C was prepared in Hungarian. The English translation is for informational purposes only. In case of legal dispute, the Hungarian version shall prevail.